



Starting on the Care Certificate?

Get a headstart with UNISON

Welcome to your new job! The people you work with rely on you for their health and well-being. It's a big responsibility. That's why a proper induction covering all the things you need to know and do to care effectively is so important. Going through the Care Certificate should be a positive experience, that will help you in your career. But we know that you might have some questions or concerns about what to expect, or what support you will get.

That's where UNISON comes in. We have an excellent track record of helping our members with learning and training. So, don't lie awake at night worrying, ask UNISON for help.



Helping you to care

If you are a new healthcare support worker or adult social care worker in England you must get your Care Certificate before you can work without direct supervision. Your training and learning for this will cover 15 key induction standards including duty of care, fluids and nutrition, infection prevention and control, and communication.

You will be taught and assessed through a mixture of learning methods and direct observation of your practice. It should take you about 12 weeks to complete if you work full-time, longer if you are part-time or a shiftworker. At the end of it you will have a portfolio of evidence and the Certificate which you can take with you to other employers.

So what if you haven't studied for a long time and you're nervous about getting back into it? Or you find you're not getting the right support from your employer to train and learn? Well, that's where UNISON comes in.

We work with employers to make sure people are treated fairly, and given the support they need. We have a network of trained union learning representatives who can help you with your learning needs, and tell you about free courses for UNISON members relevant to the Care Certificate and beyond. We also have workplace stewards who can assist with any issues or concerns that come up.

So if you want to get a headstart on the Care Certificate, **join UNISON today.**



Three simple ways to join UNISON today and get essential cover wherever you work



Join online at
joinunison.org



Call us on
0800 171 2193



Ask your UNISON rep
for an application form